



PICKLEBALL RULES

GENERAL PLAY

SCORING

- Only the serving team can score points
- Game is played to 11 points, win by 2
- Each team member serves until they lose a point - except the team that serves first only gets one server
- Announce the score upon serving as a series of 3 numbers: **your score** - **opponents' score** - **your serve #** (1 or 2). Example: **9-5-2**

SERVING

- Serves must be underhand, from behind the baseline, diagonally into the service area, past the kitchen
- The ball must bounce once on each side after the serve

THE KITCHEN

- No volleys allowed inside the Kitchen (Non-Volley Zone)
- Stay out of the kitchen unless the ball bounces there

LINE CALLS & FAIR PLAY

- Players call their own lines honestly
- If unsure, the ball is considered IN
- Resolve disputes respectfully—replay the point if needed

DROP-IN PLAY

- 4 on/4 off paddle stacking when drop-in play is full
- There will be a 10 minute courtesy reminder to end games on time
 - Consider playing "win by 1" or rally scoring to end on time

ATTIRE

- Non-marking court shoes required
- Proper athletic attire must be worn

COURT USAGE

- Courts are available by reservation or open play rotation
- During open play, rotate fairly after each game
- Follow posted time limits and schedules
- Do not occupy courts without active play



CODES OF CONDUCT

PALACE ETIQUETTE

At Palace of Pickleball, we're all about fun, competitive play, respect for every skill level, and creating a welcoming, inclusive vibe. Our PoP Star Team is committed to delivering a great experience while building a strong sense of community and camaraderie.

We expect all guests to treat others with respect—anyone who behaves inappropriately or makes others uncomfortable will be asked to leave immediately. We reserve the right to remove individuals from the facility without refund or compensation.

PALACE RULES

- All guests must check in before playing
- Respect all players, staff, and guests, and treat each other courteously
- Maintain good sportsmanship at all times
- Keep noise and distractions to a minimum
- Follow all health and safety protocols and procedures
- Exit courts promptly when your reserved time ends

PHOTOS & VIDEOS

- By entering our facility, you consent to Palace of Pickleball and its affiliates capturing and using photos or videos of you in any media, in perpetuity and royalty-free, and you waive any claims related to their use.

PROHIBITED BEHAVIOR

- No abusive language or aggressive conduct
- No alcohol, smoking, vaping, or illegal substances
- No unauthorized coaching or events
- No misuse of equipment or facilities

FACILITY & SAFETY GUIDELINES

- Treat courts and equipment with care
- Report injuries or hazards immediately
- Clean up after yourself
- Follow all staff directions
- Do not bring weapons, sharp objects, or illegal contraband into the facility
- Outside food must be kept in the vending area (high-top tables) or in the Retreat Suite
- We reserve the right to inspect all packages, bags, backpacks, purses, fanny packs, or other containers on the premises
- Guests may not wear attire with obscenities printed on it
- Guests must wear shirts and shoes at all times
- Guests may be asked to verify identification
- Service animals are welcome; emotional support animals and pets are not permitted
- Guests are encouraged to share any concerns promptly and discreetly with staff
- NO REFUNDS will be issued if guests are more than 15 minutes late for their reservation; the reservation will be deemed abandoned and may be given to other guests

ATTENTION

Palace of Pickleball assumes no responsibility for the health and safety of participants in any activity within the facility. By entering, guests release the owner, its members, employees, ambassadors, and agents from any and all liability for injury or damage that may occur during or as a result of playing or observing pickleball and related activities.

Play at your own risk by stepping onto our property. We are not responsible for lost or stolen items.